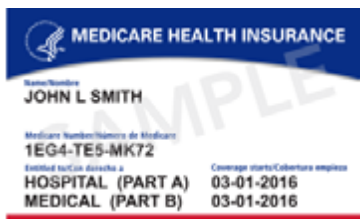




Welcome to *Noble News*, from Noble AMA IPA Medical Group. This is your quarterly check-up for health tips, facts, and all you need to know from your Orange County Medical Group.

Watch for New Medicare ID Cards



The Centers for Medicare and Medicaid Services (CMS) is removing Social Security Numbers (SSNs) from all Medicare cards by April 2019. SSNs will be replaced by new unique Medicare numbers. This change is to prevent fraud, fight identity theft, and keep taxpayer dollars safe. Notifications begin April 1st, 2018.

CMS is mailing new Medicare cards to all people with Medicare over the next year by geographic location. According to cms.gov, California residents will receive new cards between April 2018 and June 2018. To check the status of card mailings, visit Medicare.gov.

A new card will come to you automatically as long as your address is up to date. You can update your address via the social security office. Upon receiving your new card, be sure to shred your old Medicare card as it contains your SSN. Your benefits and coverage will remain the same, and you will not need to notify your Medicare Advantage Health Plan or doctor. They will receive the updated information from CMS. Your Medicare Advantage Plan ID is still your main card, but carry your new Medicare card as well.

CAHPS Survey

You may receive a survey in the mail about your doctor some time between March and June. This is known as the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey. The survey is administered to a random selection (selected by CMS) of members who have been enrolled with the health plan for at least six months. It asks consumers and patients to report on and evaluate their health care experiences. Your feedback is so important and greatly appreciated. Please take the time to complete and submit the survey. The survey provides insight to the patient experience, and understanding the patient experience is a key step in moving towards patient-centered care.

- Heather Rotan
Clinical Initiatives Manager

Flu Activity Update from the CDC

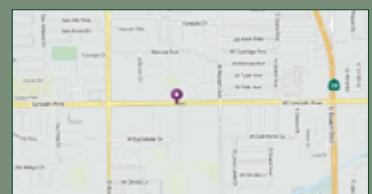
According to the Center for Disease Control (CDC), "While influenza activity continued to decrease in the latest FluView report, it remains high across much of the United States." The current data indicates that the flu season peaked in early February during what the CDC categorizes as week 5. They are now observing a decline but expect flu activity to remain elevated for several more weeks. The CDC recommends influenza vaccinations for all persons 6 months of age and older as long as flu viruses are circulating. Furthermore, they note the highest hospitalization rate has been among people 65 years and older. If you have not yet received your flu shot, talk to your doctor about where to get one that will be covered at little or no cost to you.



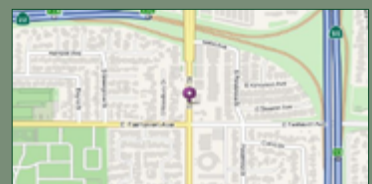
Quick Fix

**Noble AMA IPA
Customer Service
available 9 AM to 5 PM
Monday thru Friday:
(877) 207-7600 (TTY/TDD 711)**

Urgent Care is available at the following locations:



Anaheim Urgent Care
831 S. State College Blvd.
Anaheim, CA 92806
(714) 533-2273



**Sunrise Multi-Specialist
Medical Center**
867 S. Tustin Ave.
Orange, CA 92866
(714) 771-1420

U.S. Health Works
Visit www.ushealthworks.com
for locations.

Call your Primary Care
Physician whenever possible
before seeking Urgent Care.

Lab Work can be handled at any
CMB draw station.
www.cmlabs.com

Upcoming Events

Events listed below are free of charge. Call the number listed for more information or to RSVP.

What You Need to Know About Medicare:

Saturday, April 7th from 10:30AM-12PM
CISA Office (Offered in Vietnamese)
www.common-insurance.com
14541 Brookhurst St., Suite A5-A7
Westminster, 92683
(800) 900-8850

What You Need to Know About Medicare:

Saturday, May 5th from 10:30AM-12PM
CISA Office (Offered in Vietnamese)
www.common-insurance.com
14541 Brookhurst St., Suite A5-A7
Westminster, 92683
(800) 900-8850

IHA Most Improved Physician Group

Noble AMA IPA is proud to be recognized by the Integrated Healthcare Association as a 2017 Medicare Advantage Most Improved Physician Organization for measurement year 2016.

The Most Improved distinction recognizes physician organizations that have succeeded at improving quality of care for Medicare Advantage populations by at least 1/2 a star. Integrated Healthcare Association (IHA) recognizes high performing and most improved physician organizations on their website at www.ih.org. IHA is a statewide leadership group that promotes quality improvement, accountability, and affordability of healthcare in California.

Maintain Access to your Primary Care Physician. Select any of the following health plans:

Blue Shield(888) 568-3560 (TTY/TDD 711)www.blueshieldca.com
Central Health Plan.....(888) 314-2427 (TTY/TDD 711) www.centralhealthplan.com
Easy Choice Health Plan(866) 999-3945 (TTY/TDD 711) www.easychoicehealthplan.com
HealthNet(800) 522-0088 (TTY/TDD 711) www.healthnet.com